

At Providence Anesthesiology Associates - Mobile (PAA-Mobile), our goal throughout your experience at your physician's office is to ensure your safety and comfort and alleviate any anxiety you have about the anesthesia and surgical process. Whether this is during our pre-operative call to discuss your medical history and provide you with instructions, on the day of your procedure at your physician's office, or post-operatively as you continue your recovery. In addition, we want to minimize any concerns you may have regarding your financial responsibility.

UNDERSTANDING YOUR ANESTHESIA BILL

PAA-Mobile will bill your insurance for services provided by our anesthesiologist based on the total anesthesia time on the day of the procedure. The diagnosis and procedure codes billed on our claim are the same, or based on, the codes billed by your surgeon.

PAA-Mobile serves as a traveling operating room for your procedure. In addition to a physician anesthesiologist, we provide:

- All of the anesthesia-related supplies, medications, and equipment for your procedure.
- A critical-care trained nurse to care for you in recovery.
- All of the necessary emergency supplies and resources that are available in a traditional facility setting, in case an emergency situation arises.

Our claim will include charges for the items above. Your insurance carrier's policy and your benefit plan will dictate under what benefit our services and supplies are paid.

Our billing team will contact you prior to your procedure to discuss your benefits and make payment arrangements.

COMMUNICATIONS FROM YOUR INSURANCE CARRIER

Your insurance company may send you several explanations of benefits (EOBs) after your procedure. **Please note that these are NOT bills from us.** In order to maximize your insurance benefit and minimize your out-of-pocket expense, we may need to contact your carrier and request a claim reconsideration or submit an appeal(s). This can take an additional 30-90 days after our initial claim is processed. Depending on the carrier, you may see multiple EOBs during that time.

BILLS FROM PROVIDENCE ANESTHESIOLOGY ASSOCIATES-MOBILE

Once we have exhausted all efforts with your insurance carrier, we will send you a statement reflecting your balance. Please understand that we must follow all federal and state guidelines regarding billing you and collecting for all applicable deductibles, co-insurance, and copayments.

HOW TO MAKE PAYMENT

Payment is expected within 30 days of receipt of that statement. For patients with larger balances, our billing team can work with you to establish reasonable payment arrangements.

QUESTIONS

If you have questions upon receiving your bill from us, or if at any time during the process you wish to discuss the status of your claim, please feel free to reach out to us at the number below. We know that every situation is unique, so we want to create a customized plan that works for you.

TO MAKE A PAYMENT ONLINE:	TO MAKE A PAYMENT BY MAIL:	FOR QUESTIONS/PAYMENT BY PHONE:
www.paaoba.com	Make checks payable to -	Contact: Liz Fawcett
Select Pay Now	Providence Anesthesiology Associates	Email: efawcett@ams-md.com
Follow prompts to make payment	PO Box 371863	Ph. 872-213-5149
	Pittsburgh, PA 15251	

Thank you! We look forward to working with you and wish you continued health!