

## Understanding Your Anesthesia Bill

---

At Providence Anesthesiology Associates Mobile (PAA Mobile), our goal is to ensure your safety and comfort and alleviate any anxiety associated with the care you will receive or your financial responsibility.

### **UNDERSTANDING YOUR ANESTHESIA BILL**

PAA Mobile will bill your insurance for services provided by our anesthesiologist based on the total anesthesia time on the day of the procedure. The diagnosis and procedure codes billed on our claim are based on the codes billed by your surgeon.

In addition to the anesthesiologist's time, we will bill your insurance carrier for the anesthesia-related medications, supplies, and equipment that we supplied and used during your procedure. We also bill for the nurse that cared for you before and after surgery.

### **BENEFIT VERIFICATION**

For patients with commercial insurance, we will verify your benefits one week in advance of your procedure and will notify you if we estimate that there will be a coinsurance or deductible due *after* your claim processes. Most communications are by email, but we may send reminders via text message or contact you by phone.

### **COMMUNICATIONS FROM YOUR INSURANCE CARRIER**

Your insurance company may send you several explanations of benefits (EOBs) after your procedure for your records. **These are NOT bills from PAA Mobile.** To maximize your insurance benefit and minimize your out-of-pocket expense, we may need to contact your carrier and request a claim reconsideration or submit appeal(s). This process may take an additional 30-90 days after our initial claim is processed. Depending on the carrier, you may see multiple EOBs during this time.

### **BILLS FROM PAA: MOBILE**

Once we have exhausted all efforts with your insurance carrier, we will send you a statement reflecting your balance. Please understand that we must follow all federal and state guidelines regarding billing you and collecting all applicable deductibles, co-insurance, or copayments.

### **HOW TO MAKE PAYMENT**

Payment is expected within 30 days of receipt of a statement. Payment options include:

- **Online:** <https://www.provanesthesiology.com/patients> and select **Pay My Bill**
- **Mail:** Make checks or money orders payable to **Providence Anesthesiology Associates** and mail to 8420 W Bryn Mawr, Suite 300, Chicago, IL 60631
- **Phone:** **833-455-0101**

We know that every person's financial situation is unique, and we are here to work together with you. For larger patient balances, our billing team will help establish reasonable payment arrangements for your procedure. Please reach out today to get the conversation started!

### **QUESTIONS**

If you have questions upon receiving your bill from us, or if at any time during the process you wish to discuss the status of your claim, please email us at [paabilling@ams-md.com](mailto:paabilling@ams-md.com) or call **833-455-0101**. **Please allow at least one business day for a response.**

**Thank you!**

**We look forward to working with you and wish you continued health!**