

Understanding Your Anesthesia Bill

At Providence Anesthesiology Associates Mobile (PAA Mobile), our goal is to ensure your safety and comfort and alleviate any anxiety associated with the care you will receive or your financial responsibility.

UNDERSTANDING YOUR ANESTHESIA BILL

PAA Mobile will bill your insurance for services provided by our anesthesia care provider based on the total anesthesia time on the day of the procedure. The diagnosis and procedure codes billed on our claim are based on the codes billed by your surgeon.

In addition to the anesthesia care provider's time, we will bill your insurance carrier for the anesthesia-related medications, supplies, and equipment that we supplied and used during your procedure. We also bill for the nurse who cared for you before and after surgery.

BENEFIT VERIFICATION

For patients with commercial insurance, we will verify your benefits one week in advance of your procedure and notify you if we estimate that a coinsurance or deductible will be due after your claim is processed. Most communications are by email, but we may send reminders via text message or contact you by phone.

COMMUNICATIONS FROM YOUR INSURANCE CARRIER

Your insurance company may send you several explanations of benefits (EOBs) after your procedure for your records. These are NOT bills from PAA. To maximize your insurance benefit and minimize your out-of-pocket expense we may need to contact your carrier and request a claim reconsideration or submit appeal(s). This process may take an additional 30-90 days after our initial claim is processed. Depending on the carrier, you may see multiple EOBs during this time.

BILLS FROM PAA MOBILE

Once we have exhausted all efforts with your insurance carrier, we will send you a statement reflecting your balance. Please understand that we must follow all federal and state guidelines regarding billing you and collecting all applicable deductibles, co-insurance, or copayments.

HOW TO MAKE PAYMENT

Payment is expected within 30 days of receipt of a statement. Payment options include:

- Online: Patient portal [click here](#).
- Mail: Make checks or money orders payable to Providence Anesthesiology Associates and mail to PO Box 117661, Atlanta, GA 30368-7661
- Phone: 704-749-5801

We know that every person's financial situation is unique, and we are here to work together with you. For larger patient balances, our billing team will help establish reasonable payment arrangements for your procedure. Please reach out today to get the conversation started!

QUESTIONS

If you have questions upon receiving your bill from us, or if at any time during the process you wish to discuss the status of your claim, please email our Patient Care Center at pcc@provanesthesiology.com or call 704-749-5801. Please allow one business day for a response.

Thank you!

We look forward to working with you and wish you continued health!